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Subject Dial-up Service

AT&T, the carrier providing the lines for our dial-up service, developed a problem on Sunday morning at 3:00 AM. The problem was quickly discovered and reported to them at 8:00 AM the same day. Although the vendors continue to work on the problem, at present the service is still unavailable.

As a backup, Networking Services has configured an interim modem pool for faculty/staff use that can be accessed by calling 631-632-8000. This service will remain available until the normal service is restored. Because of the limited capacity of this service, a 30 minute time-out period is in-place. Please help by keeping your login sessions as brief as possible.

We apologize for the inconvenience and will continue to press the vendors for a quick resolution to the problem.

Richard W. Reeder
CIO