Donating Cell Phones to VIBS – FAQ

Donating a NEWER cell phone in good working condition?

- You may donate newer phones *WITH* batteries and chargers. Domestic violence victims can use them *ONLY* to dial 9-1-1. Since the phone is *not* hooked up to a provider, it can only be used for emergency purposes.

Donating an OLDER, outdated cell phone?

- Older outdated phones *WITHOUT* chargers will be recycled or disposed of in an environmentally friendly manner. If they are old and don't work, the charger or battery is *not* necessary. Funds raised will be used to support VIBS’ counseling, advocacy, and preventive education and outreach services.

What do I do with my personal information on the cell phone?

- VIBS is *not* responsible for any personal information on anyone’s donated phone. Please erase information and/or remove the *SIM* card. Since every phone is different VIBS does *not* have specific instructions on how to remove data.

What about a receipt?

- Include your name and address with the donated phone. VIBS will send you a “thank you” note and include tax information.